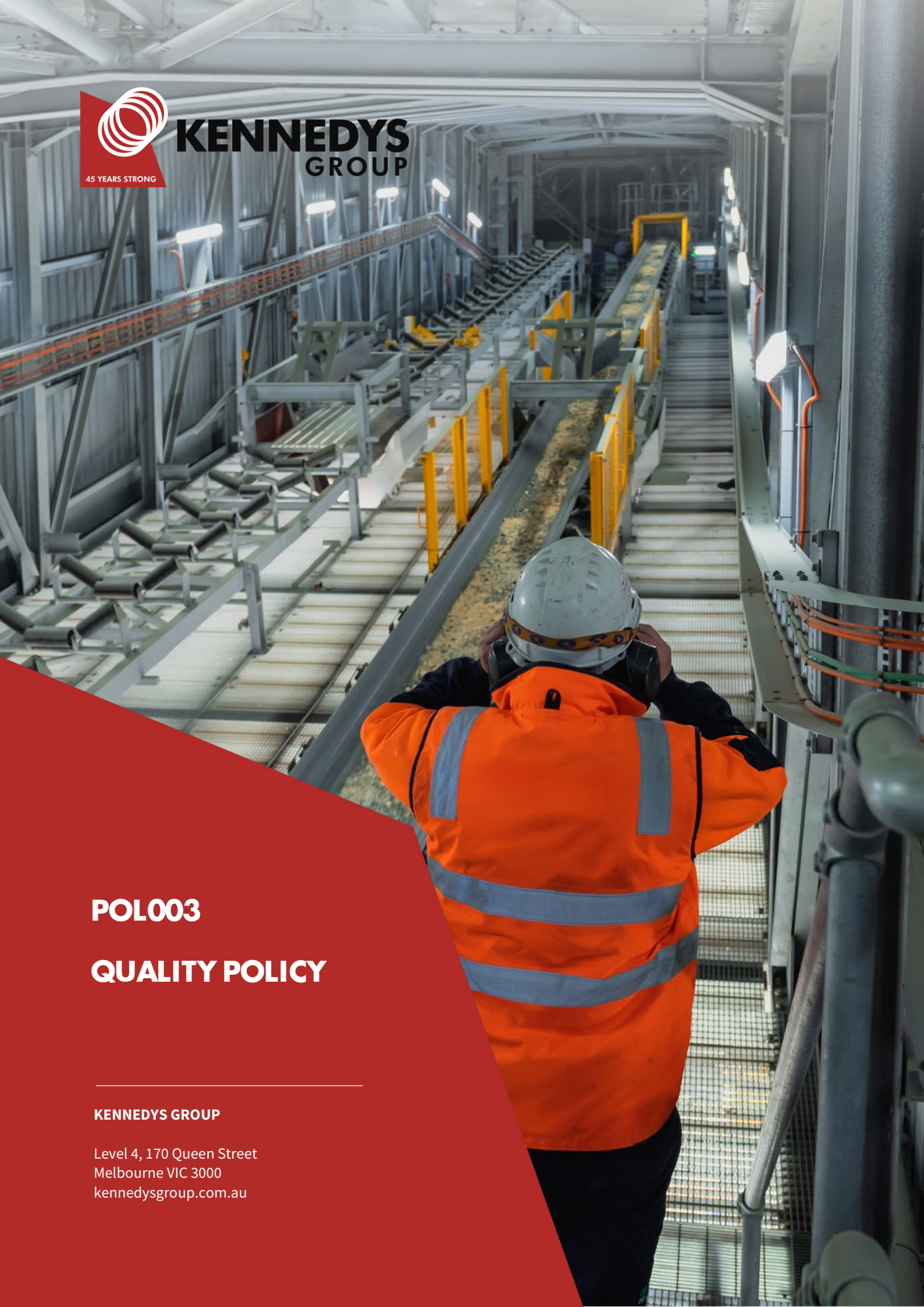




**KENNEDYS  
GROUP**



**POL003**

## **QUALITY POLICY**

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**KENNEDYS GROUP**

Level 4, 170 Queen Street  
Melbourne VIC 3000  
[kennedysgroup.com.au](http://kennedysgroup.com.au)

## QUALITY POLICY

Kennedys Group is the trusted trades and service provider of choice for clients who expect the best in innovation and professionalism. Established in 1976, Kennedys has built a strong reputation for excellence in commercial and industrial plumbing, and asbestos and environmental services.

Kennedys Group is a large, dedicated and collaborative team, approaching every project with today's best practice and tomorrow's future thinking... that's why our mantra is 'a better way'.

### Kennedys Group is committed to:

- Providing high quality products and services to our customers.
- Satisfying all applicable quality and regulatory requirements with the aim of maximising customer satisfaction.
- Maintaining, measuring, reporting and reviewing measurable objectives and targets.
- The establishment, implementation and maintenance of the criteria and methods required for the effective operation and control of quality processes.
- Identifying risk and opportunities associated with the conformity of our products and services.
- Identifying, evaluating and correcting non-conformances associated with our products and services.
- Encouraging employees to participate in quality improvement activities.
- Implementing, maintaining and continuously improving our Quality Management System to enhance performance.
- Providing adequate resources to achieve the intent of this policy, objectives and targets and all elements of our Quality Management System to the standard of AS/NZS ISO 9001:2016.

### This Quality Management Policy shall:

- Be available as documented information and to interested parties as appropriate.
- Be communicated within Kennedys Group.

I commit Kennedys Group activities, products, and services to this policy.

*Shannon Kennedy*

Shannon Kennedy  
Director  
Kennedys Group  
05/07/2024

*Chris Kennedy*

Chris Kennedy  
Director  
Kennedys Group  
05/07/2024