



**KENNEDYS
GROUP**

CONSTRUCTION

POLOO3

QUALITY POLICY

KENNEDYS GROUP | Construction

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QUALITY POLICY

Kennedys Group is the trusted trades and construction service provider of choice for clients who expect the best in innovation and professionalism. Established as a family business in 1976, Kennedys has built a strong reputation for excellence in plumbing, electrical, metal fabrication, engineering, asbestos & mould remediation trades.

Now, backed by over 45 years of experience, Kennedys Group has expanded to a new major division: Construction. Together with our trades divisions, Kennedys Group Construction delivers turnkey build and Interior Fit Out works across Victoria. We're a large, dedicated and collaborative team, approaching every project with today's best practice and tomorrow's future-thinking... that's why our mantra is 'a better way.'

Kennedys Group Construction is committed to:

- Providing high quality products and services to our customers
- satisfying all applicable quality and regulatory requirements with the aim of maximising customer satisfaction
- maintaining, measuring, reporting and reviewing measurable objectives and targets
- the establishment, implementation and maintenance of the criteria and methods required for the effective operation and control of quality processes
- identifying risk and opportunities associated with the conformity of our products and services
- identifying, evaluating and correcting non-conformances associated with our products and services
- encouraging employees to participate in quality improvement activities
- implementing, maintaining and continuously improving our Quality Management System to enhance performance
- providing adequate resources to achieve the intent of this policy, objectives and targets and all elements of our Quality Management System to the standard of AS/NZS ISO 9001:2016.

This Quality Management Policy shall:

- be available as documented information and to interested parties as appropriate
- be communicated within Kennedys Group Construction

I commit Kennedys Group Construction activities, products and services to this policy.



Richard MacDonald
Managing Director, Kennedys Group Construction
22/01/2022